



MINURA
CALA GALDANA

SUSTAINABILITY REPORT

(KPIs 2021-2023)

July, 31st 2024

SUSTAINABILITY TARGETS AND PROGRAMMS

ENVIRONMENTAL, SOCIAL AND CULTURAL REPORTS

A sustainability indicator is any economic, social, political, or biological element that provides information about certain aspects of the natural world, environmental policies, or other related economic and social factors. **A sustainability indicator system enables us to make strategic, environmental, and social decisions and helps us to turn this information into action.**

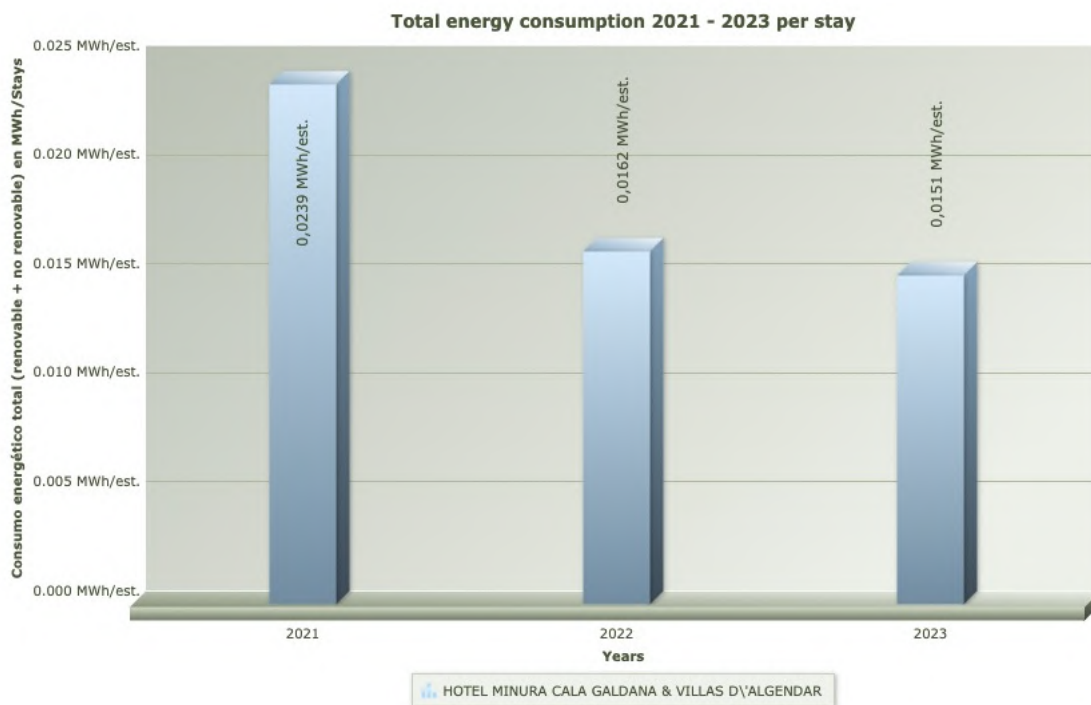
We use the tool Sustainablekeyindicators.com, based on the GRI (Global Report Initiative), the international guide most used for sustainable development and indicator guidelines.

The aim of this management is to evaluate sustainable behavior to provide us information to ascertain whether our organization has the ability to meet the established requirements, whether these be legal requirements or ones to which the Management or third parties must adhere.

The information provided in the following sections reflects Minura Cala Galdana's commitment to optimising resources, promoting the circular economy, reducing greenhouse gas emissions and protecting biodiversity.

MINURA CALA GALDANA is a member of the Sustainable Hotels net in Balearic Islands



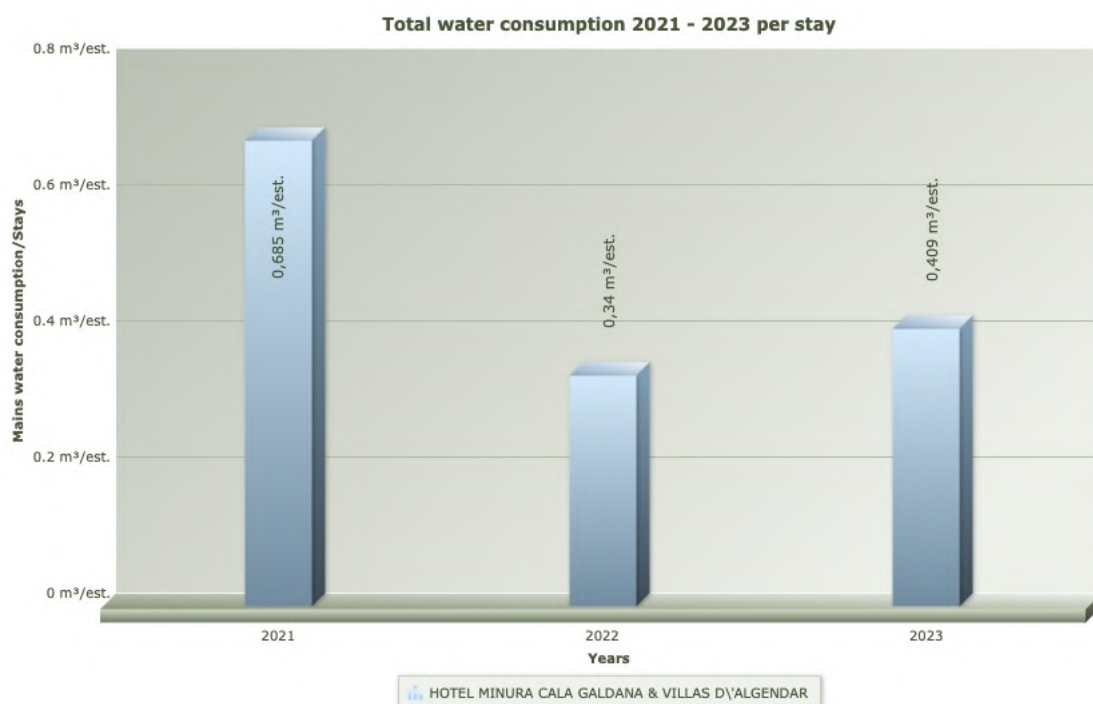


We transform all the energy consumed during the last three years.

Total energy consumption in MWh per stay

We have LED lighting in most areas of the hotel and have a preventive maintenance plan that allows us to ensure the best performance of our energy facilities. Every year we set new goals and challenges in reference to energy consumption, always guaranteeing the comfort of our customers.



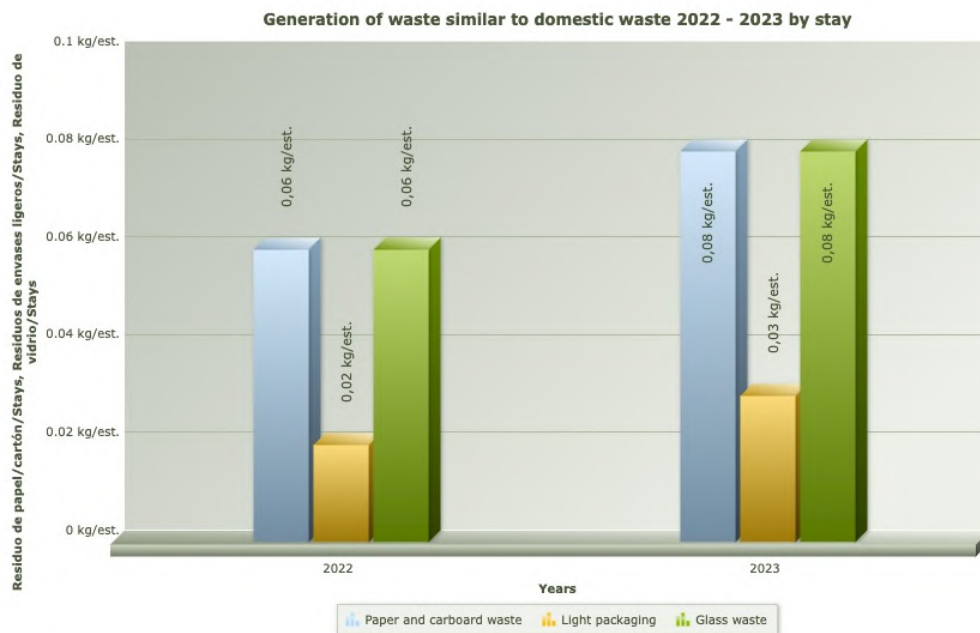


Water consumption is generated in swimming pools, irrigation, water in rooms, public areas and services. We have quarterly water consumption invoices. Water consumption per stay ratio in 2023 was higher than in 2022, mainly due to consumption in the first quarter of 2023. We monitor daily the water consumption at the hotel, thanks to the installed counters.





We have data on the generation of waste like urban waste (paper and cardboard, light packaging and glass) through the Waste Consortium of the Council of Menorca since 2022. Since the opening of the hotel in 2024, an internal count of the quantities of organic waste and banal waste generated has been kept, so in the next report we will have the total amount of waste generated in 2024 and its corresponding recycling percentage.



COLLABORATE WITH US BY SEGREGATING YOUR WASTE

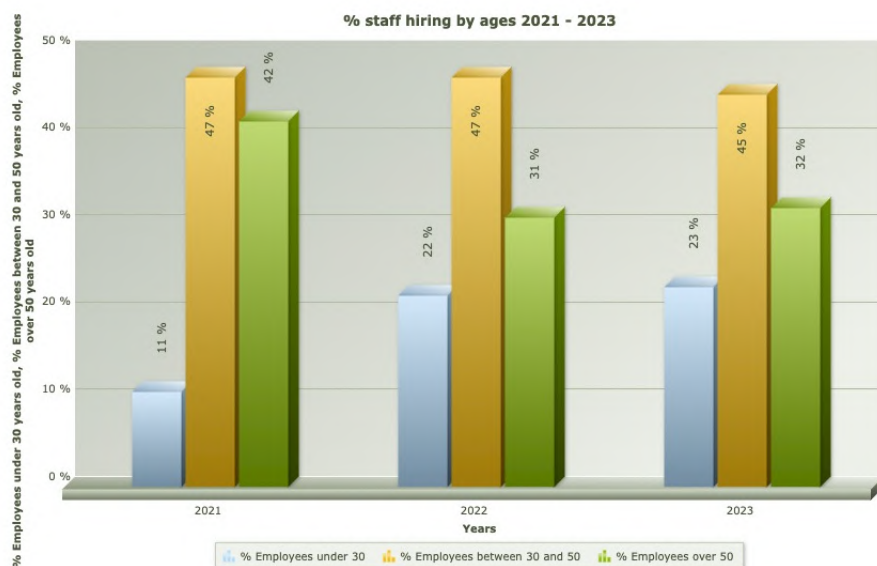
YOUR CLEANING STAFF WILL ALSO SELECT YOUR PACKAGING AND MAGAZINES IF LEFT IN SIGHT





Human Rights, Good Labour Practices, work ethics and our impact on the Local Community are important aspects of our CSR Policy.

Likewise, in our Human Rights and Good Labour Practices Policy (Annex 4 of our CSR Policy) we express our commitment to training company personnel so that they know and behave in accordance with practices and policies for the protection of children and adolescents against commercial sexual exploitation; and for the appropriate management of situations of this nature that arise in the performance of their work, encouraging them to act as preventive agents of this problem. We also encourage our clients to collaborate by reporting to Management any unusual behaviour they may detect, whether from workers or other clients.



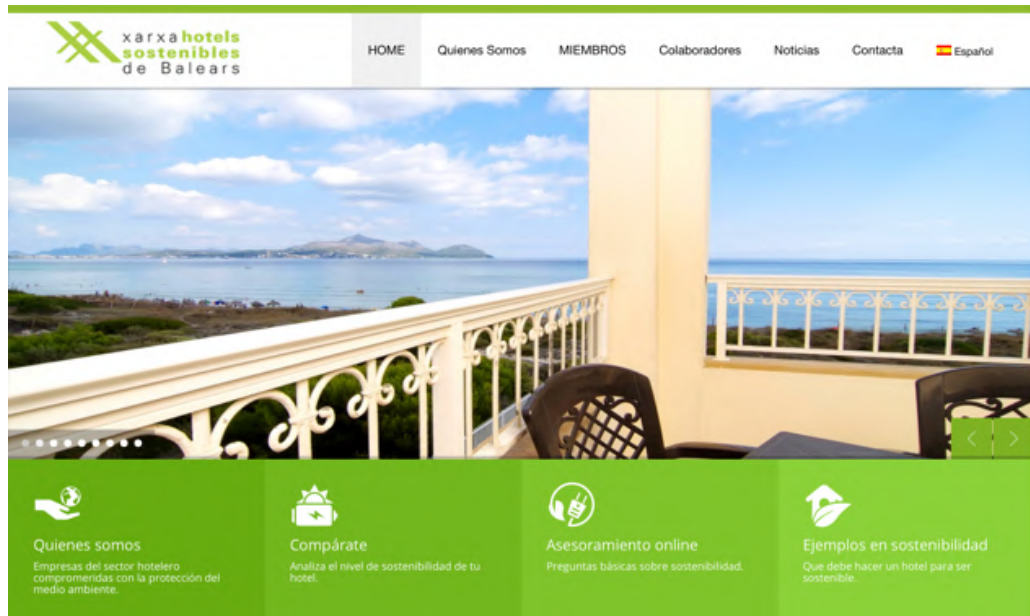
SUSTAINABILITY SOCIAL TARGETS

SUPPLIERS AND PRODUCTS INFORMATION

To promote and support local products, **Minura Cala Galdana** works with local producers. As a result of these actions, local cuisine is periodically promoted, and customers are offered the opportunity to come and learn about our traditions and gastronomy. Our buffet includes local products thanks to our collaboration with the “Cooperativa del Camp de Menorca and its Farmers&Co.” project, as well as typical local preparations.



- El Minura Cala Galdana is a **member of the Sustainable Hotels Net of Balearic Islands**, an association of hotels that have all committed to more responsible tourism. The associates share experiences, in addition to their environmental and social indicators, so that we can compare ourselves with the average of the rest of the establishments, with Minura Cala Galdana also contributing its data for the average.



- **Collaboration with “Illa Del Rei” Hospital Foundation (Recovery of Menorca's historical heritage)**

Minura Hotels collaborates with the Foundation by providing funds for the recovery of heritage. Each year, funds have been allocated to a different action, for example, repairing roofs, changing doors, etc. (contribution of €3,000 in 2022 - 2023)

- **Collaboration with “Foro Illa Del Rei”**

Minura Hotels collaborates financially for the organisation of the event, in support of the Menorcan Society.

- o “Illa del Rei Forum” 2021: “Menorca in the Next Generation EU Plan”, the reactivation of the island's post-Covid economy based on Menorcan initiatives and projects (financial contribution of €550).
- o “Illa del Rei Forum” 2022: “Menorca with music” (financial contribution of €550)
- o “Illa del Rei Forum” 2023: “Menorca exporter of talents”, experiences and proposals from four Minorcans who have succeeded outside the island. (financial contribution of €550)



➤ **Collaboration with CF Sporting de Mahón**

Minura Hotels collaborated in 2022-2023 (providing funds of €300/year) and handing out tickets to Splash for end-of-season prizes in 2023.



➤ **Collaboration with local entities “Cruz Roja”, “Caritas”, “GOB”**

- o Purchase annual tickets for the “Red Cross Gold Raffle” €360 (2022 and 2023)
- o “GOB”: Donation of bed bases and mattresses for youth camps (2022-2023)
- o Delivery of 22 tickets for Splash for children and 7 tickets for adults for groups and/or workshops for young people in social reintegration and/or social exclusion (2023)

➤ **Collaboration in the organization of End of Course Parties of different Parents associations of Schools and Institutes of Menorca**

- o “CEIP ANTONI JOAN ALEMANY”: Contribution of tickets to Splash for the end-of-year raffle 2022-2023
- o “IES CAP DE LLEVANT”: Contribution of tickets to Splash for the end-of-year raffle: 2019-2021-2022-2023



➤ **Collaboration with “Centre Cultural i Esportiu de Sant Lluís”**

Minura Hotels provides financial funds for the sponsorship of the women's soccer teams of the Municipality of San Luis - sponsorship of the “Interilles” Junior Women's Soccer Club (2023-2024 Sant Lluís) (contribution €1,000)



➤ **Collaboration with “Club Deportivo Ferrerías”**

Minura Hotels collaborates with the prize giving of tournaments - delivery of tickets to Splash and the Buffet Sur Menorca (2023 worth €515)

➤ **Collaboration with MPTOUR Tournament**

Collaboration with the prize giving of the padel tournament in the form of the delivery of tickets to Splash and the Buffet Sur Menorca (2023 worth €462.50)

➤ **Collaboration with “Fundació Discapacitats De Menorca”**

- o “Taller Jove” - free tickets to Splash for adults and instructors (2023 worth €166.50)
- o Children and youth: Free tickets to Splash for adults and instructors (2023 worth €296)
- o “Servei Habitatge”: Free tickets to Splash for adults and instructors (2023 worth €425.50)
- o Florida: Free tickets to Splash for adults and instructors (2023 worth €129.50)
- o Disabled groups: Free tickets to Splash for adults and instructors (2023 worth €169)

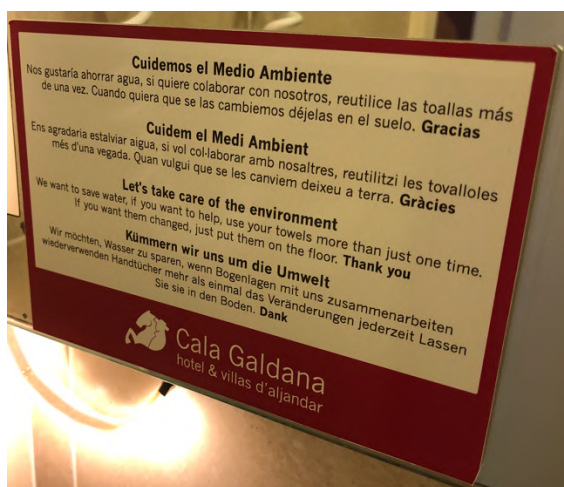
➤ **Festivals of the Resident’s Association of the “Alcaufar” Urbanization (neighboring urbanization of Minura Sur Menorca)**

Minura Hotels provides free tickets for the Splash as part of the prizes that the residents give to the children who participate in the games organized during the "patron saint" festivities of this urbanization (years 2022-2023).

➤ **Annual Charity Dinner at the “La Caprichosa” Restaurant in Cales Fons, Es Castell**

Minura Hotels participated in a charity dinner to raise funds and donate them to the family of a 3-year-old boy from Ferrerías diagnosed with a rare disease. Contribution of free tickets to Splash for the charity raffle held during the dinner.

➤ Continuous environmental awareness and information to our clients



➤ **Customers** and anyone interested can find details of these actions for social benefit and environmental behaviour through the **Minura Cala Galdana QR code**.



- As accreditation of all these actions, **Minura Cala Galdana** is in the process of implementing the **Travelife** sustainability certification for the hotel sector.



**Help us in our commitment to
sustainability!**

Share your sustainable ideas with us